251400892-Couv-myX3-2-en.qxd 27/11/03 9:50 Page 1



SAGEM SA

Mobile Phones Division

Tel. +33 1 40 70 88 44 - Fax +33 1 40 70 66 40 - www.sagem.com Le Ponant de Paris - 27, rue Leblanc - 75512 PARIS CEDEX 15 - FRANCE SAGEM SA - Société anonyme à directoire et conseil de surveillance capital : 33 300 000 € - 562 082 909 RCS PARIS



251400892 myX3-2_lu_2e-3ecouv_en.fm Page 1 Jeudi, 18. décembre 2003 3:44 15

You have just purchased a SAGEM mobile phone M×X3-2, and we congratulate you on your choice.

Your phone can be used internationally in the various dual band networks (GSM 900 MHz and DCS 1800 MHz) depending on the roaming arrangements with your operator.

We remind you that this phone is approved to meet European standards.

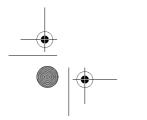
We recommend that you read this handbook carefully before using your phone efficiently and in the best conditions.

WARNING

Depending on the configuration of the networks and the associated subscriber cards, some functions may not be available.

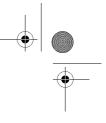
Ensure that your SIM card is a 3 V (Volt) SIM type that is compatible with your phone. Inserting an incompatible card will be indicated by a message when your phone is switched on. Contact your operator.

SAGEM is a trademark of SAGEM SA. AT is a registered trademark of Hayes Microcomputer Products Inc. AT is a registered trademark of Hayes Microcomputer Products inc. Hayes is a registered trademark of Hayes Microcomputer Products Inc. T9™ Text Input is a registered trademark of ©Tegic Communications Inc. T9 is protected by one or more of the following US patents: 5,818,437, 5,953,541, 5,187,480, 5,945,928, 6,011,554 and other patents are being applied for worldwide.



(\$)

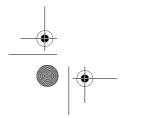
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Weight: 89 g

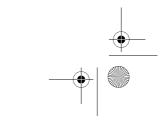
Size: 99.4 x 44.8 x 20.5 mm Volume: 75 cm3 Original battery: Lithium ion 860 mAh Battery life calls/standby: up to 5 h / 340 h Multimedia objects supported: Audio formats: iMelody, Midi, wave, HiFi Graphic formats: bmp, png, gif, jpeg Size of memory available for ring tones and images to be downloaded: up to 400 KB. Using temperature: from - 10°C to + 55°C

The technical characteristics of the product are subject to change without notice.

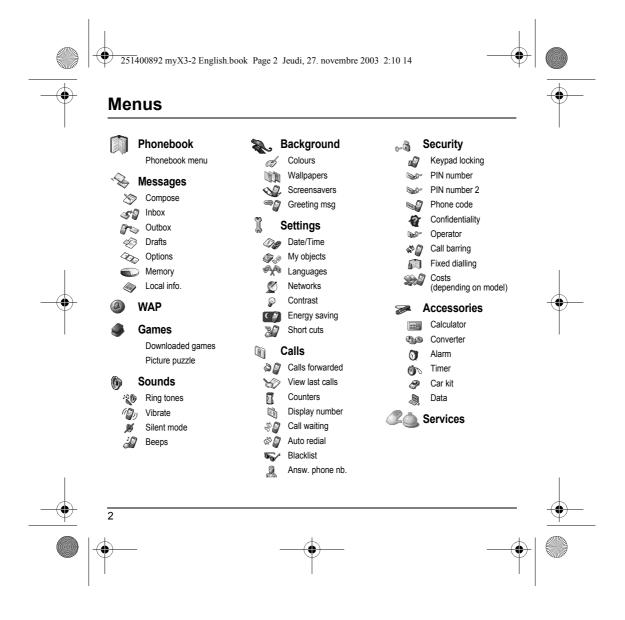


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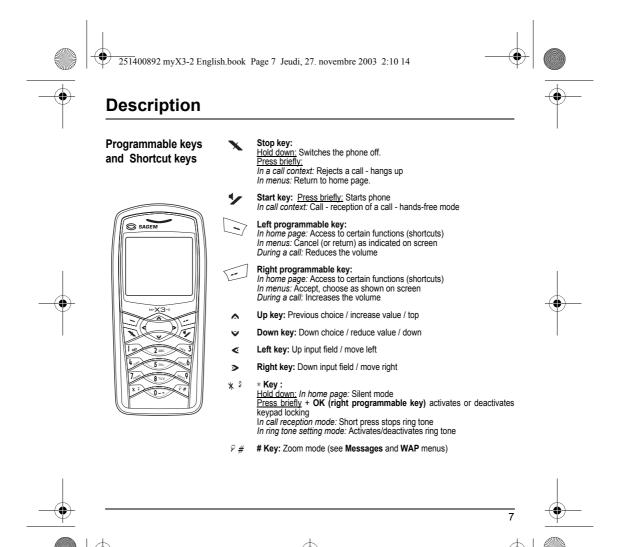
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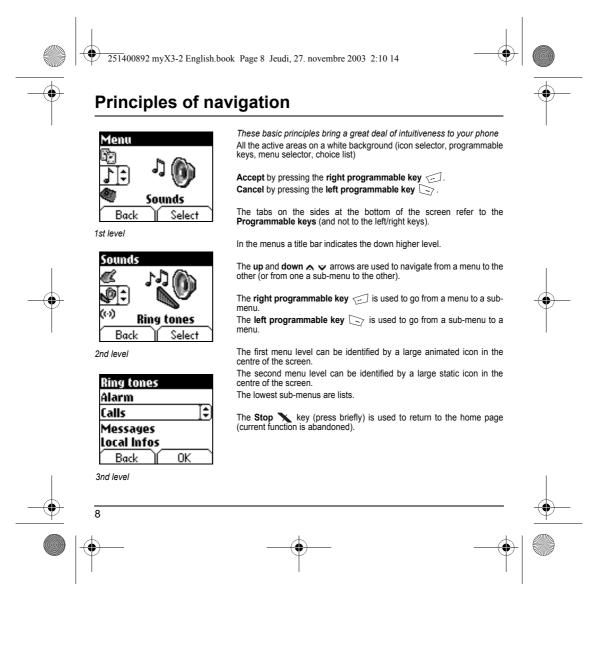
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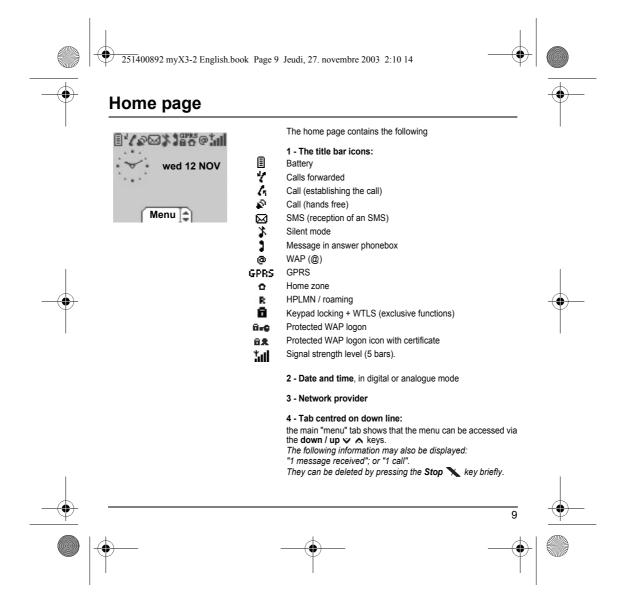
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Car kit Data Page 64 SERVICES
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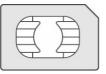




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Activating your phone

Information on the SIM card



To use your phone, you have a smart card called a SIM card. It contains all the information needed by the network as well as other information unique to you and that you can modify:

Secret codes (PIN(s): Personal Identification Numbers), these codes allow you to restrict access to your SIM card.

Phonebook,

Messages,

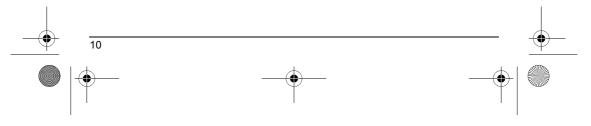
How special services work.

Your phone is compatible with the different SIM cards offered by operators.

It is also compatible with the SIM/WIM cards (cards containing the WIM module in addition (WIM = Wireless Identity Module) that is used for secure WAP communications.

WARNING

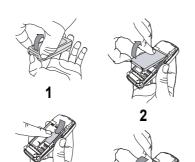
This card must be handled and stored with care to avoid damaging it by scraping or bending it. If you should lose your SIM card, contact your operator or your SMC (Services Marketing Company) immediately. Comment: do not leave your SIM card within the reach of young children.





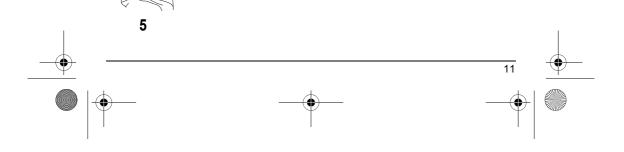
Activating your phone

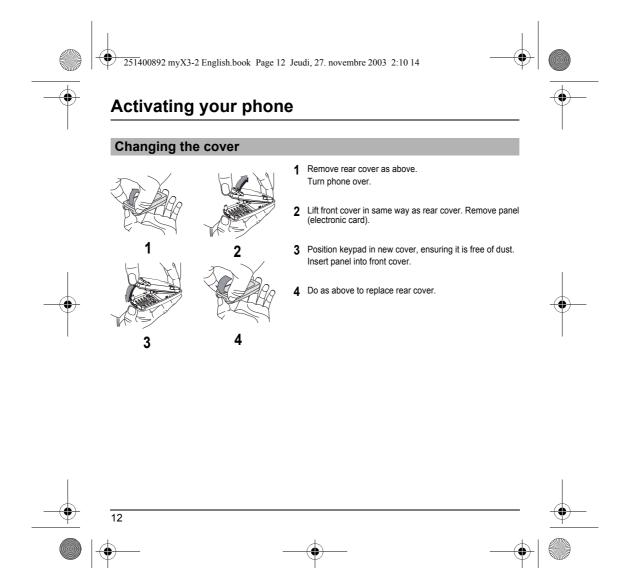
Installing the SIM card and installing the battery



The SIM card is inserted under the phone's battery. Ensure that the phone is switched off and the charger disconnected.

- **1** Turn phone over and remove rear cover by pressing the two lock buttons to lift bottom end first.
- 2 Take out battery if already installed.
- **3** Slide card fully under retaining plate with gold-plated contacts facing phone and bevelled corner pointing as shown on drawing of phone.
- $\label{eq:constraint} \textbf{4} \quad \text{Insert battery into position by first positioning top section with connectors.}$
- **5** Replace cover by engaging top hook first, then push down back of rear cover.





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Activating your phone

Charging the battery

Your phone is powered by a rechargeable battery. A new battery must be charged for at least 4 hours before being used for the first time. It reaches its optimum capacity after a few cycles of use.

When your battery has been discharged, the phone displays the state (empty battery icon flashes). In this case recharge your battery for at least 15 minutes before making any more calls so as to avoid being cut off midcall.

To recharge the battery:

Connect the charger to a mains socket. Plug the end of the cable into the connector at the base of the phone.

The phone starts to charge up. Charging stops by itself. Disconnect the cable.

It is possible that the battery may heat up slightly during charging; this phenomenon is normal.

13

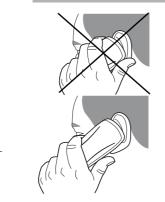
WARNING

There is danger of explosion if the battery is replaced incorrectly or if it is exposed to fire. Do not short circuit it. The battery does not have any part that you can change. Do not try to open the battery casing. Use only the appropriate chargers and batteries shown in the manufacturer's catalogue. Used batteries must be disposed of in the appropriate places. It is advisable to remove the battery if your phone is not used for extended periods.

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Activating your phone

Do NOT obstruct the antenna with your fingers

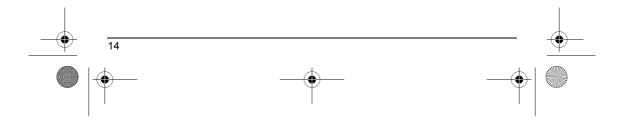


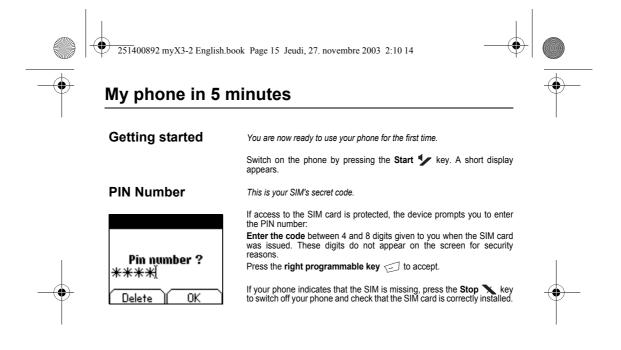
The antenna is integrated in your phone, under the back cover at the top. Avoid putting your fingers on this area when the phone is switched ON.

If your fingers obstruct the antenna, the phone may have to operate with a higher power level than usual; decreasing its efficiency quickly. It could also affect the quality of your communications.

WARNING

The use of a hands-free kit is recommended when using the phone frequently.





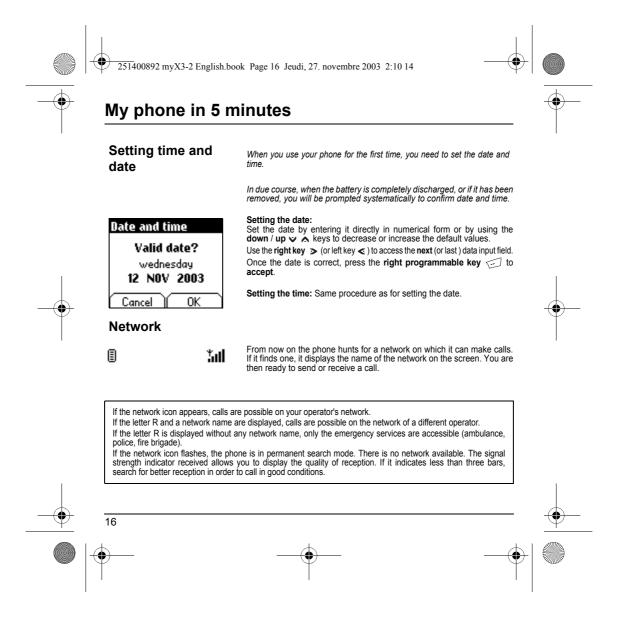
WARNING

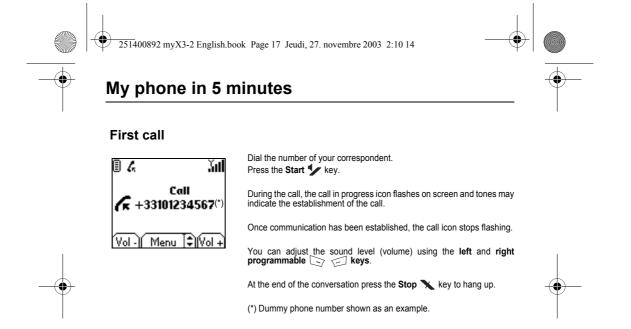
If a wrong PIN number is entered three times in succession, your SIM card is blocked. You must then: - Enter "**05*".

- Enter the PUK (Personal Unblocking Key) code provided by your operator, and accept.

Enter your PIN number and accept.
Enter your PIN number ada accept.
After 5 or 10 failed attempts (depending on the type of SIM card), the SIM card is definitely locked. You must then contact your operator or your SMC to obtain a new card.

15





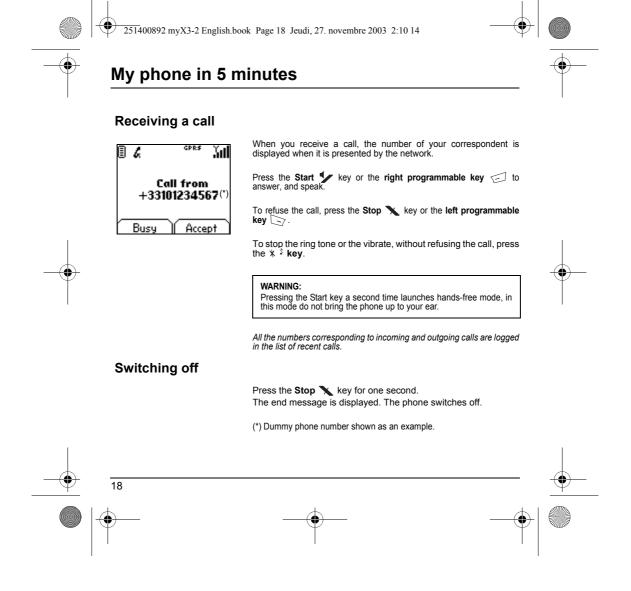
International call

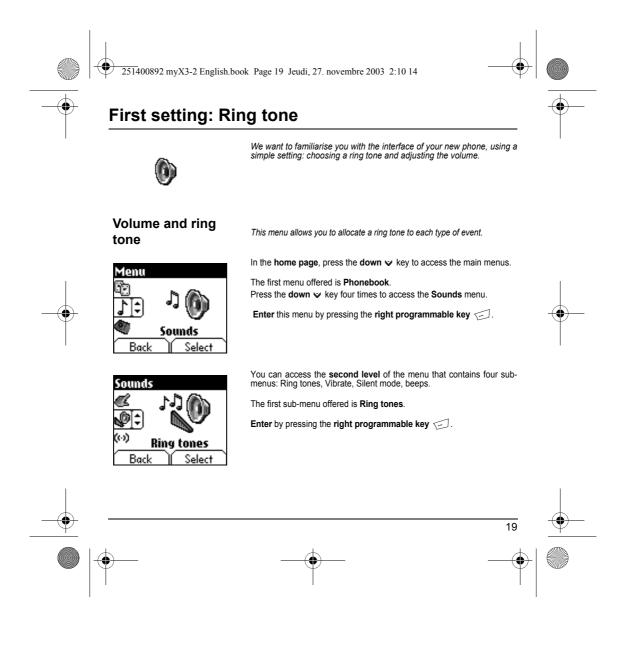
Press 0 (hold down) to display "+", then dial the country code without waiting for the dial tone, then the number of the called party.

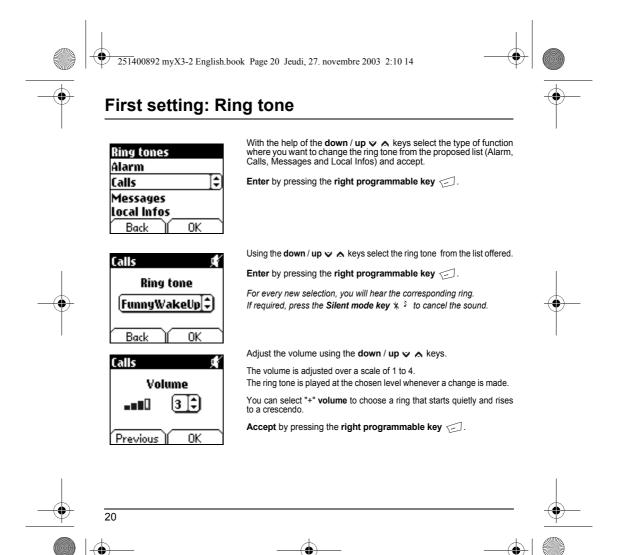
Emergency services

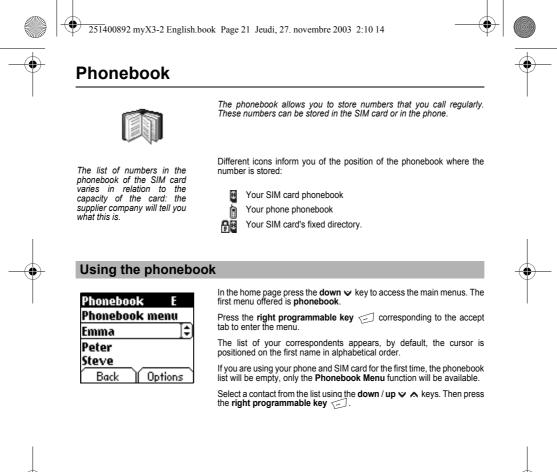
Depending on the operators you can obtain the emergency service with or without SIM card or when the keypad is locked. It is enough to be in an area served by a network. To obtain the international emergency service, dial **112** then press the **Start** key.

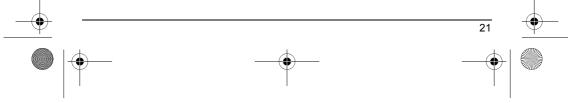
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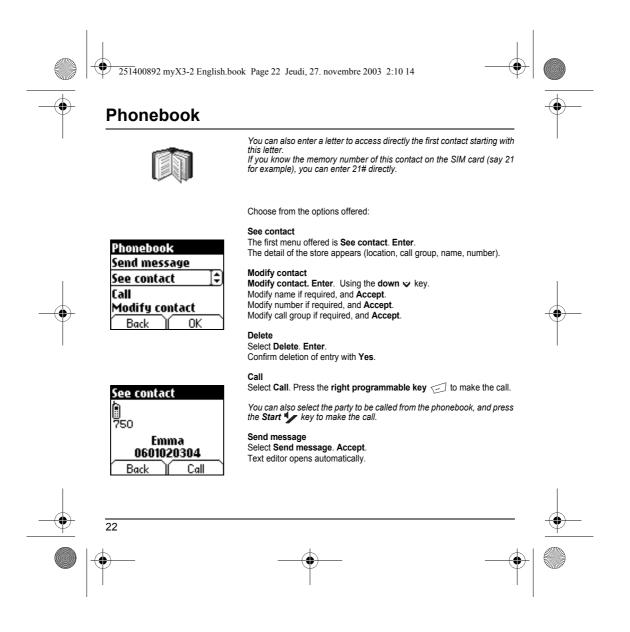


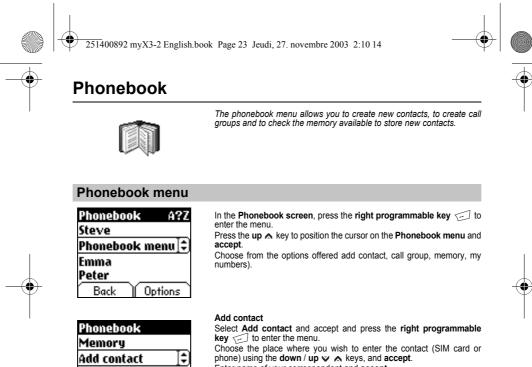






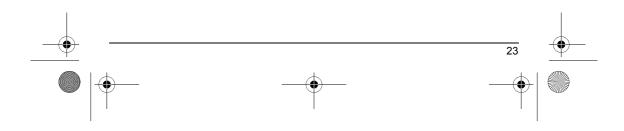


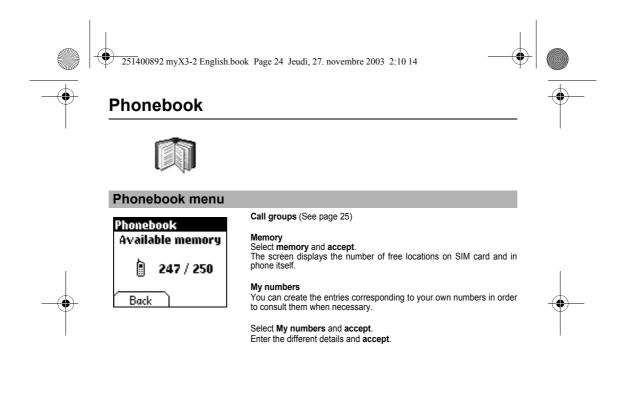


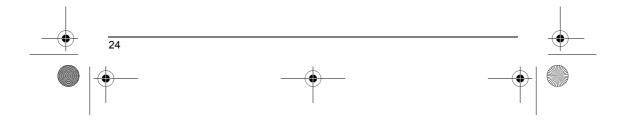


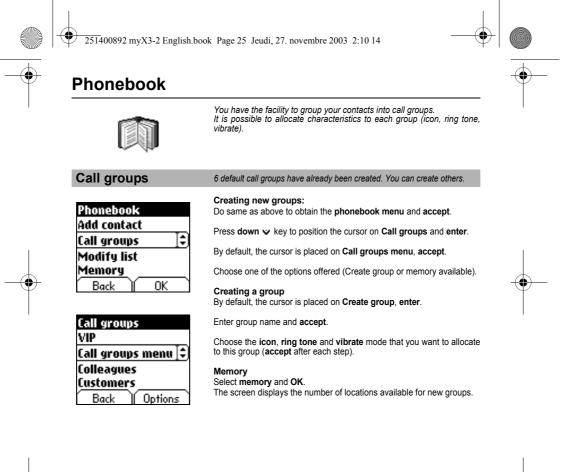
Phonebook	
Memory	
Add contact	I;
Call groups Modify list	
Modify list	
Back)	OK

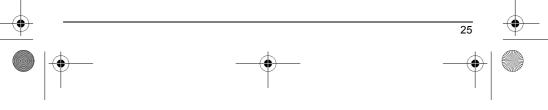
Select Add contact and accept and press the right programmable key \Box to enter the menu. Choose the place where you wish to enter the contact (SIM card or phone) using the down / up $\lor \land$ keys, and accept. Enter name of your correspondent and accept. Enter phone number and accept. Choose a call group to which you want to allocate this contact and accept. (See page 25: Call groups)











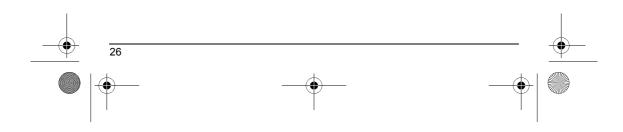


Phonebook



Sending a VCARD It is possible to send a vCard from each contact stored in the phonebook. The availability of this function depends on the model of your phone.

vCards can be sent to another mobile phone using SMS.
From a contact in the phonebook, select the Send contact by SMS option menu item.
If the vCard is sent successfully, the SMS sending screen is displayed.
vCards can be sent to another mobile phone using MMS.
From a contact in the phonebook, select the Send contact by MMS option menu item.
If the vCard is sent successfully, the MMS sending screen is displayed.
vCards can be sent as an attachment to an MMS message. See Compose MMS on page 31.







Receiving a vCard

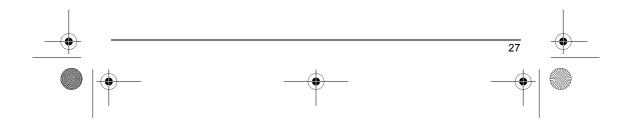
The availability of this function depends on the model of your phone.

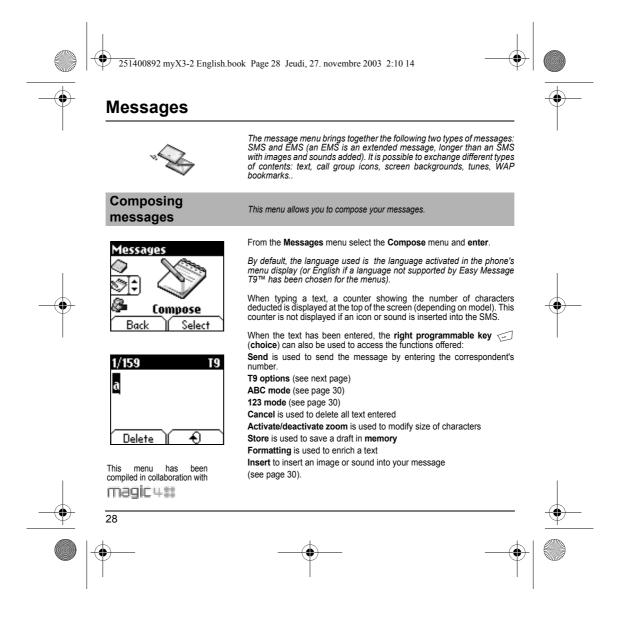
When a vCard is received in an SMS message, the message "You have received 1 message" is displayed.

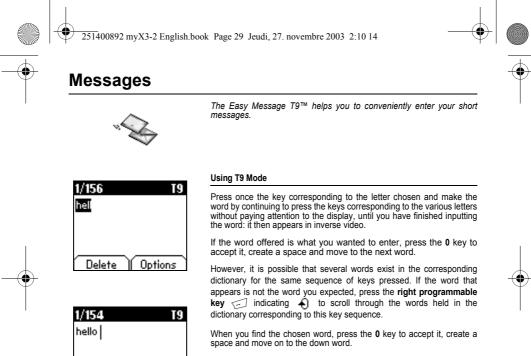
View the vCard by opening the SMS from the inbox. Add this contact to the phonebook by pressing Softkey 2. A message is displayed to confirm the action.

When a vCard is received in an MMS message, the message "You have received 1 message" is displayed.

Open the MMS from the inbox. Go to **Options** by pressing Softkey **2**, and select **Extract**; select the vCard among the list of objects attached to this MMS, and add this contact to the phonebook by pressing Softkey **2**. A message is displayed to confirm the action.

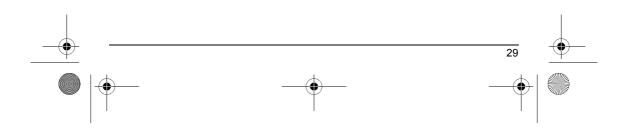






Press the **right key** to simply accept the characters entered without creating a space and moving on to another **T9** word.

If the word you are expecting is not proposed, please go on adding characters until you get the message "Add a word?". Select "Yes", correct the word when necessary and press "OK".



Options

Ш

Delete







Messages



In the input screen, the **right programmable key** is used to access other input options.

Input modes

When composing a message: The navigation keys assume the following functions: The ABC mode is used to enter words that do not exist in the dictionary. To obtain a letter, press the corresponding key several times, the letters and the number scroll past. Left key < : Last word Mode 123 is used to insert numbers.

Right key ≥: Next word

Up key A: Previous line

Down key 👽 :

Next line

Left programmable key 🕞 : Deletes last letter

- Right programmable key
- Message options

Hold down P # key: Zoom mode (changes size of characters)

Short press of P # key: Access to symbol table

types: pre-defined or customised. Pre-defined images and sounds are smaller in size, especially suited to exchanging messages.

Upper case:

A quick touch of the $\, {}_{\!\! X} \,$ $\, {}^{\!\! S} \,$ key will display the next letter in upper case. Two short presses on the χ \$~key allow you to switch to upper case editing mode for the whole message.

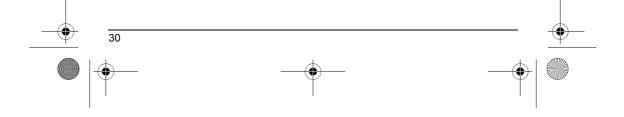
 ${\rm Insert\ mode}$ is used to insert symbols, animations, call group icons and tunes: the SMS then becomes an EMS. Images and sounds can be two

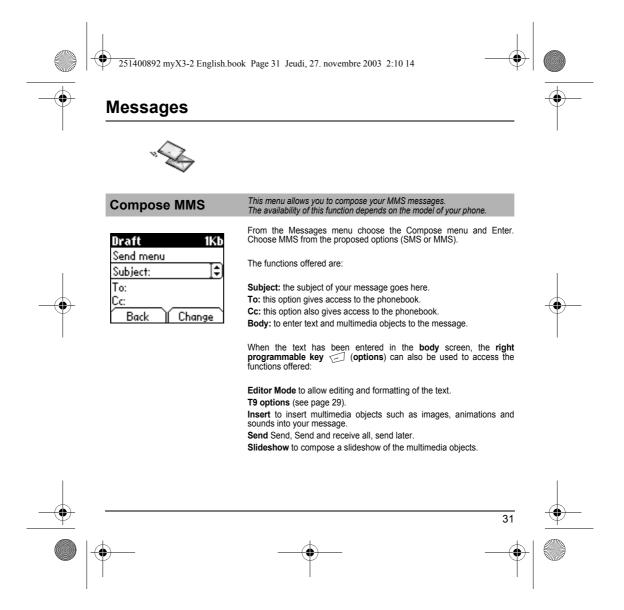
Punctuation characters

Punctuation characters are obtained with the help of key 1 (except in 123 mode), or with the help of **Insert** mode (fast access via the \mathcal{P} # key).

Accented characters

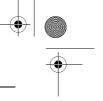
Accented characters are generated automatically in T9[™] mode. In ABC mode accented characters are available by pressing the key supporting the non-accented character in succession.







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Messages



Compose MMS

Saving your message

You can save your message as a draft by selecting "Save" from the options, when editing the Subject or the Body. You will be able to edit it later from the "Draft" Menu.

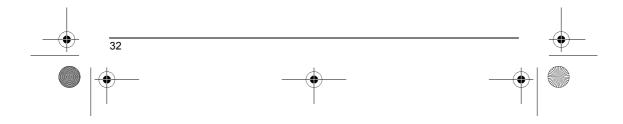
Sending MMS messages

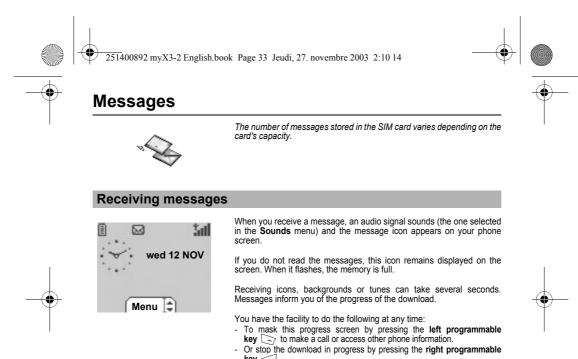
You have the choice to activate or deactivate the storing of messages in your Outbox after sending. Sagem recommends that messages are not stored in your Outbox by default because if too many messages are saved, the phone memory will soon become full and no further messages will be received.



There are 2 retrieval options, automatic and manual. The default behaviour on the user network is "Automatic Retrieval". When roaming, only the notification of an MMS message is received.

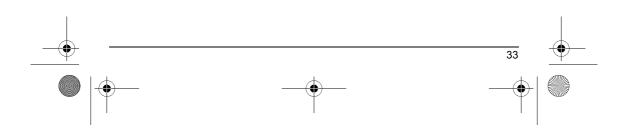
Select "Manual Retrieval" if you prefer to delay the reception of your MMS on the user network as well.

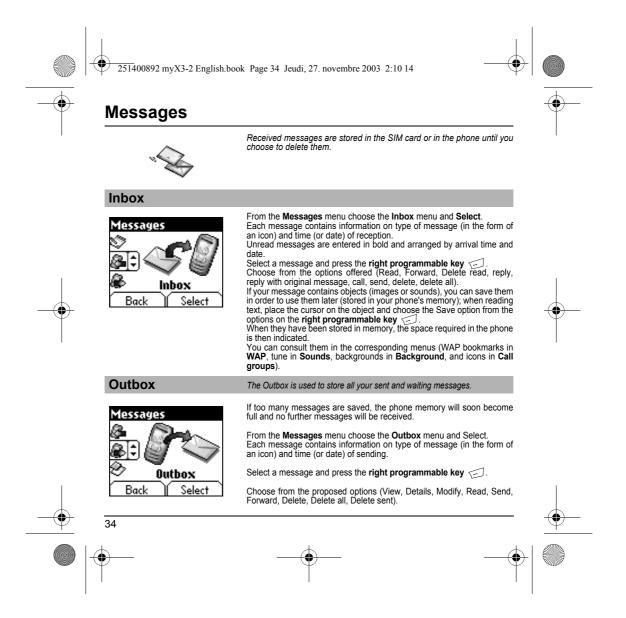


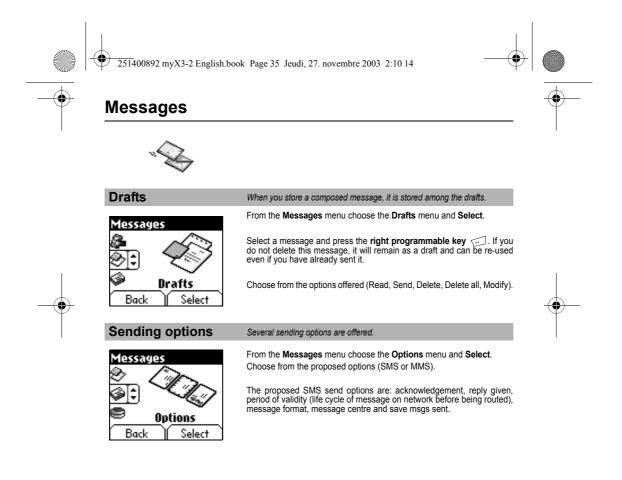


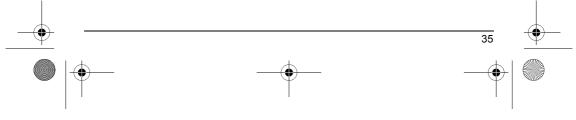
key 🖅

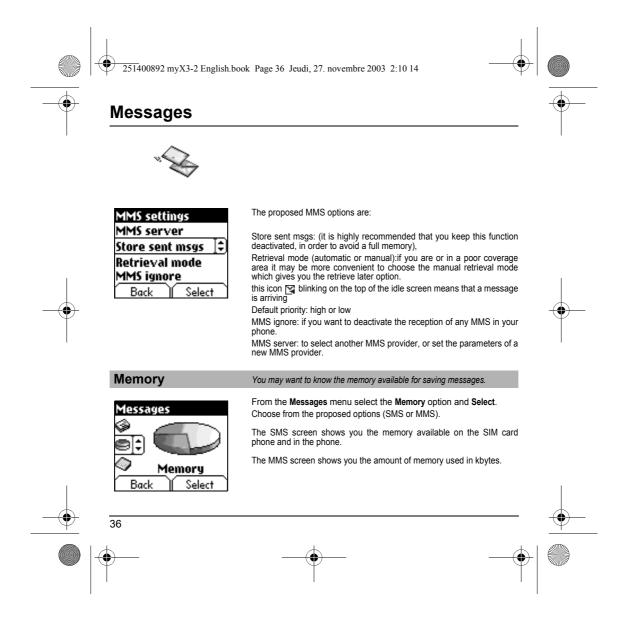
Consult your network operator on the downloading of icons, backgrounds or tunes.

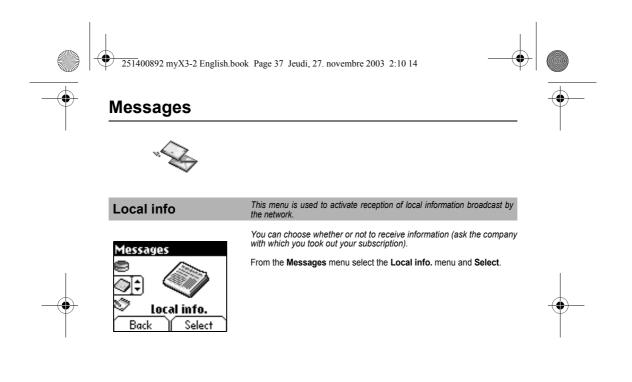


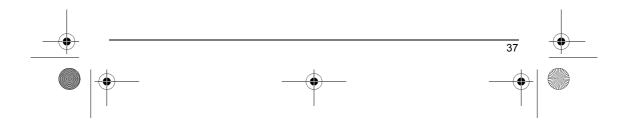


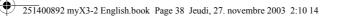














• WAP



WAP (Wireless Application Protocol): protocol that translates the Internet language into WML language that can be read by a phone. The WAP function allows you to log onto certain Internet sites. You can log onto sites that allow you to download tunes, icons or animated screensavers to your phone.

The WAP Menus

The WAP navigator is under licence:

SER BY



© 1995-2001 RSA Data Security

The WAP navigator is the exclusive property of Openwave. For this reason, it is forbidden to modify, translate, disassemble or even decompile all or part of the software that makes up the navigator.

You can activate the magnifying glass to increase the size of the characters by holding down the **# key**.

The **Services menu**, a dropdown menu, can be accessed at all times when navigating through WAP pages.

Select the top left icon using the 🛦 up key.

Consult the menu using the **right programmable key**. The **Services menu** contains all the following sub-menus: **Welcome:** logs onto the home page.

(carries the name of your access provider)

Bookmarks: is used to save in a phonebook the names and addresses of Internet sites to facilitate easy access.

You can receive bookmarks from SMS and add them to this list (see chapter on SMS).

You can also send messages by SMS: select a bookmark, press the right programmable key (Choice), then select Send by SMS. Go to URL: this menu allows you to input an Internet address directly.

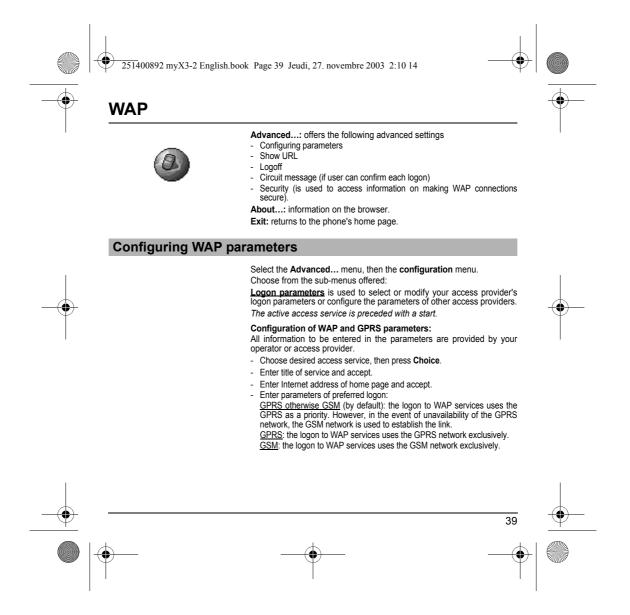
Inbox: this menu allows you to consult messages sent by the Internet site.

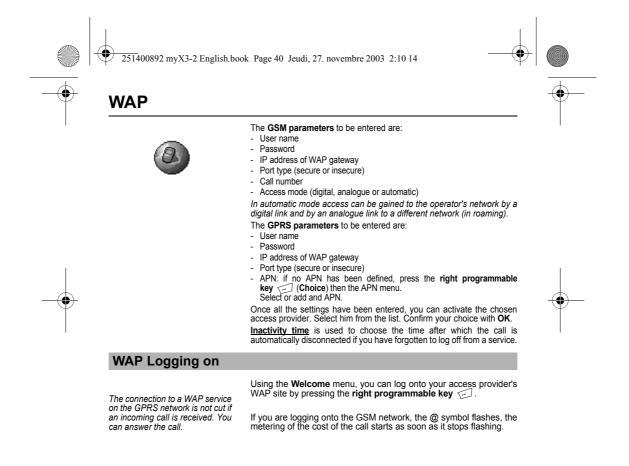
Save image: is used to save a WAP site image (option). Reload: refreshes the current page.

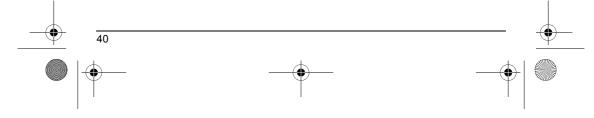
Clear the cache: clears the stored information on previous logons.

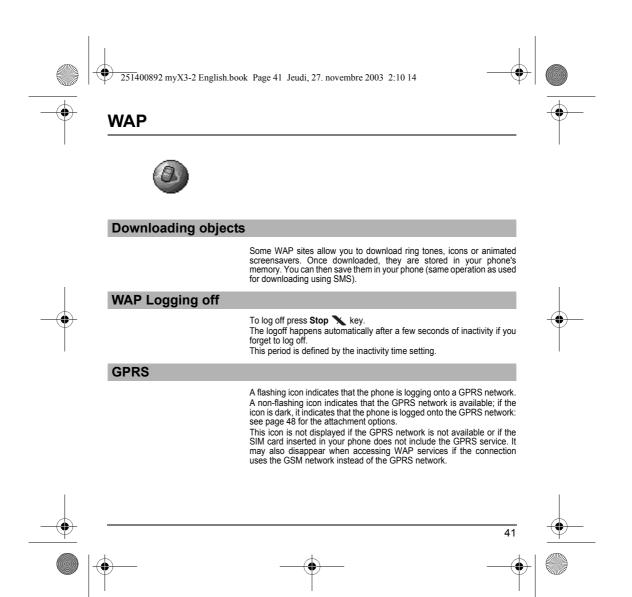


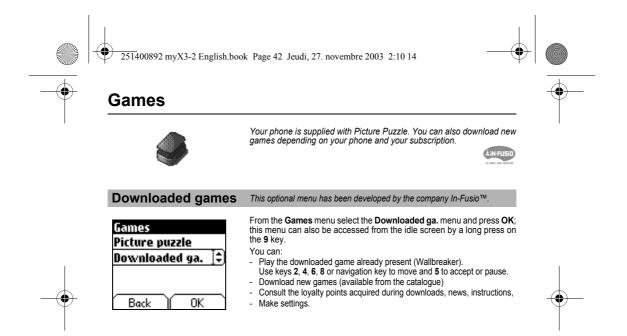
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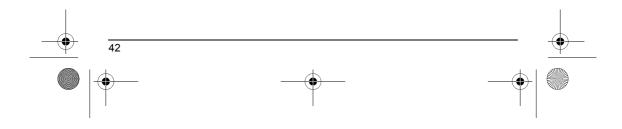


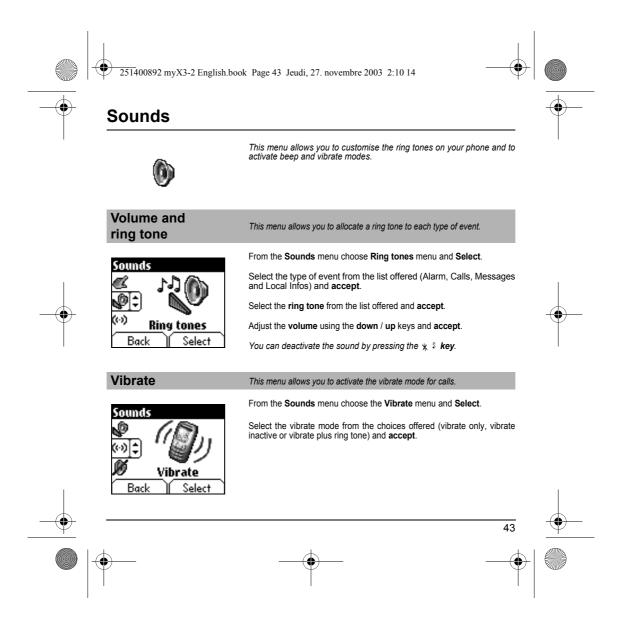


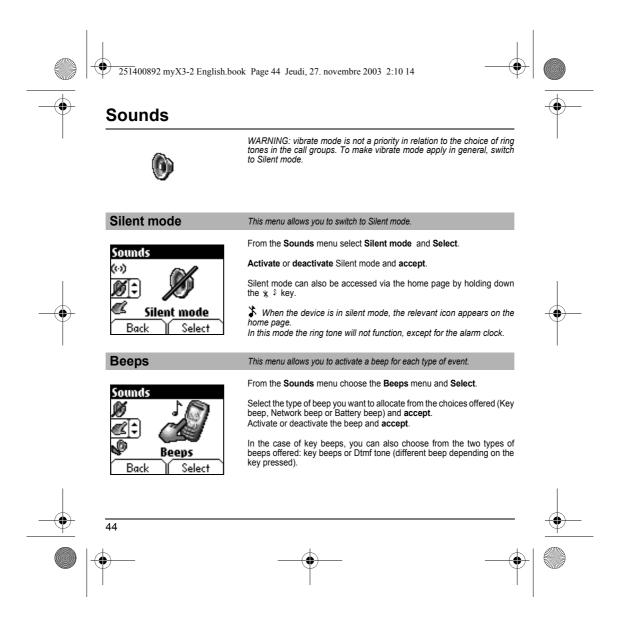


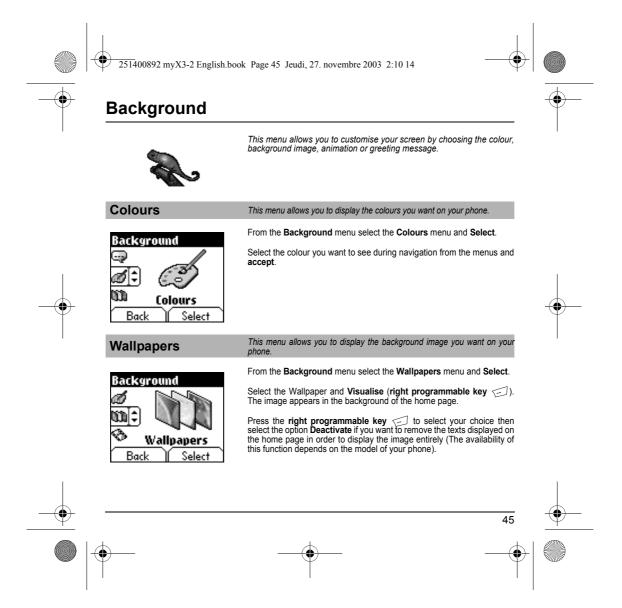


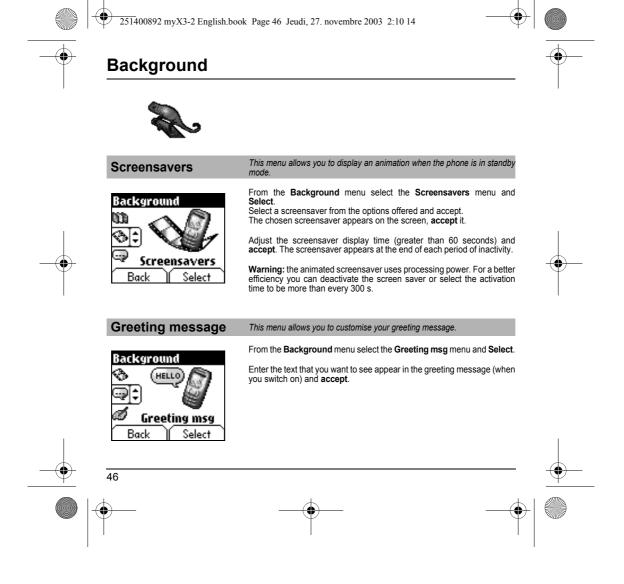


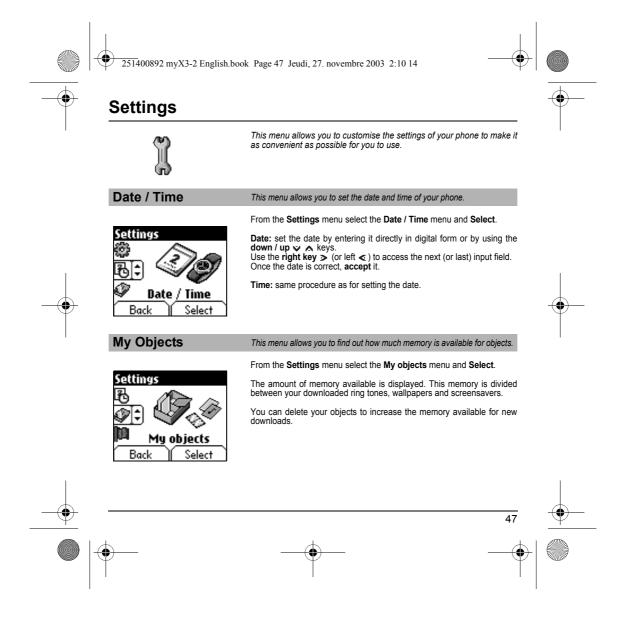


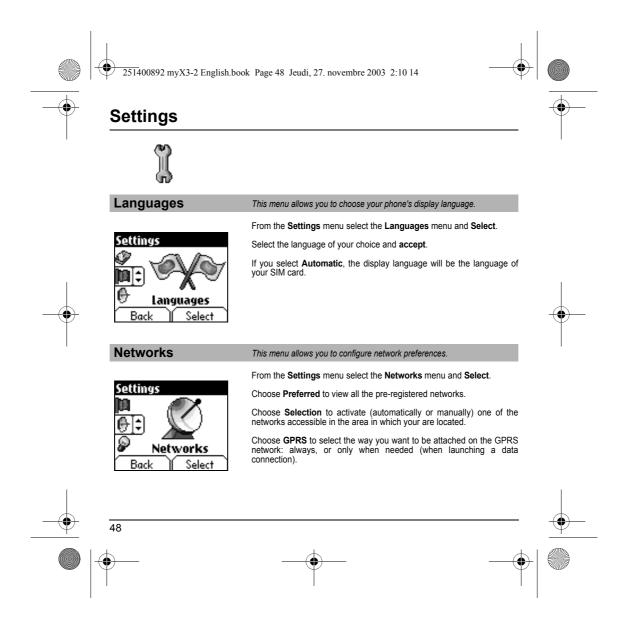


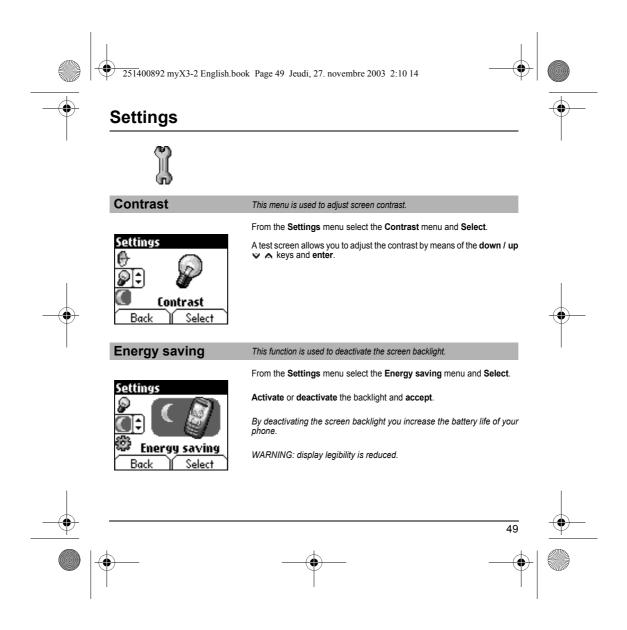


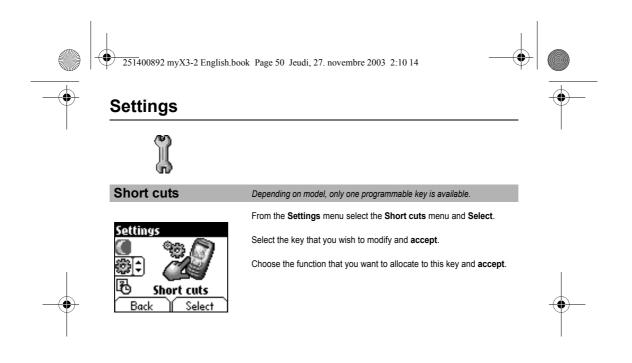


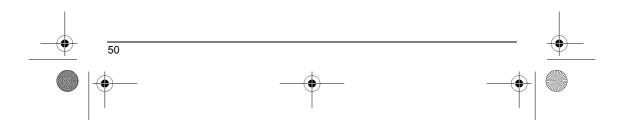


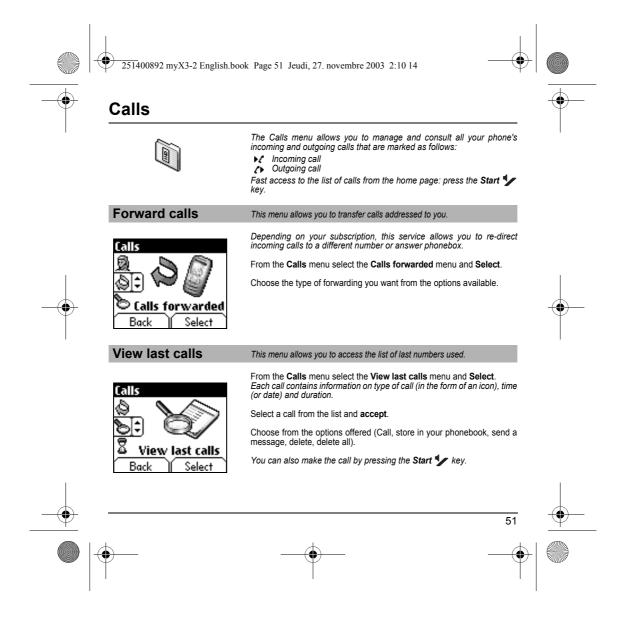


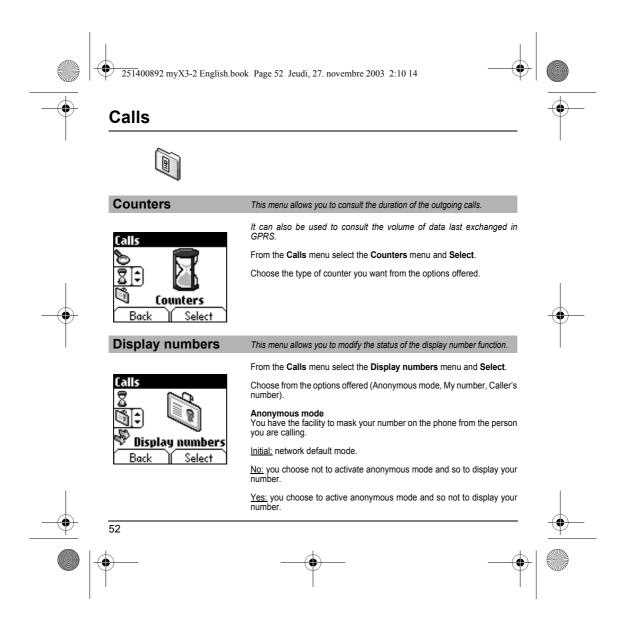


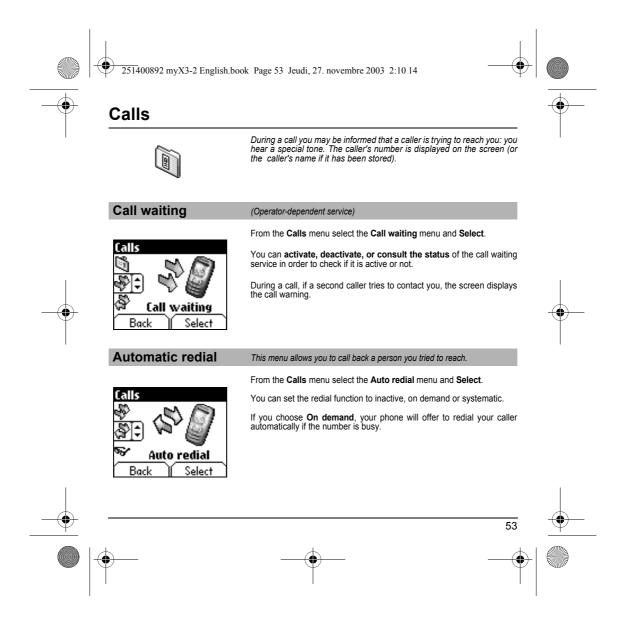


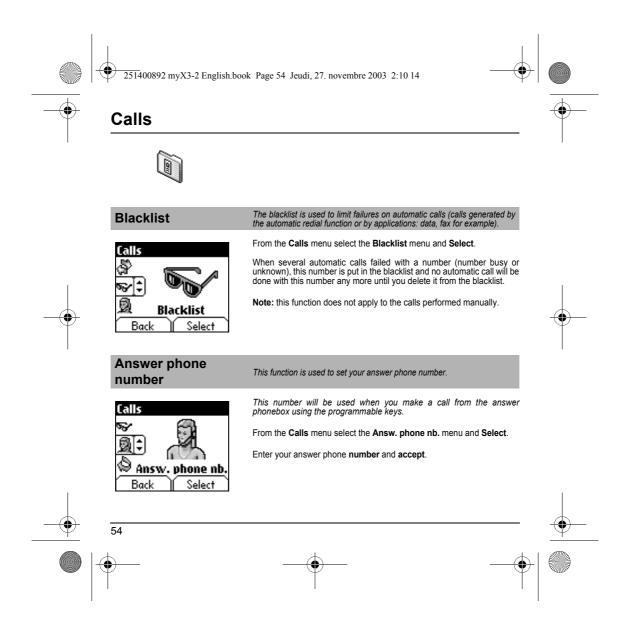


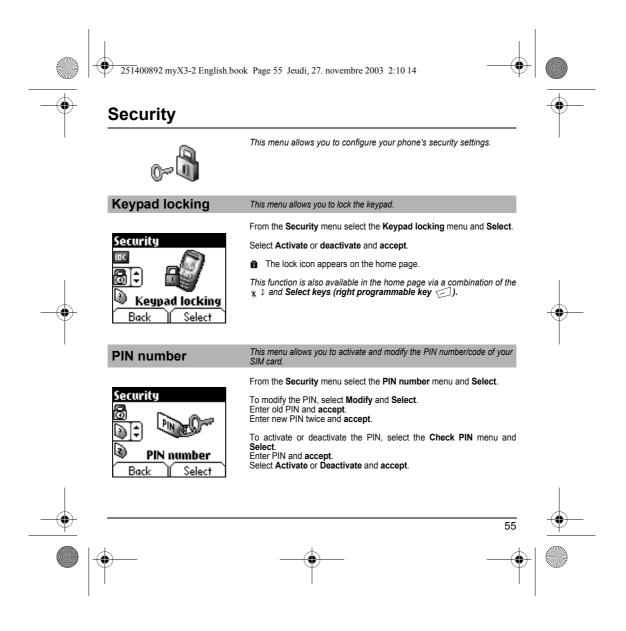


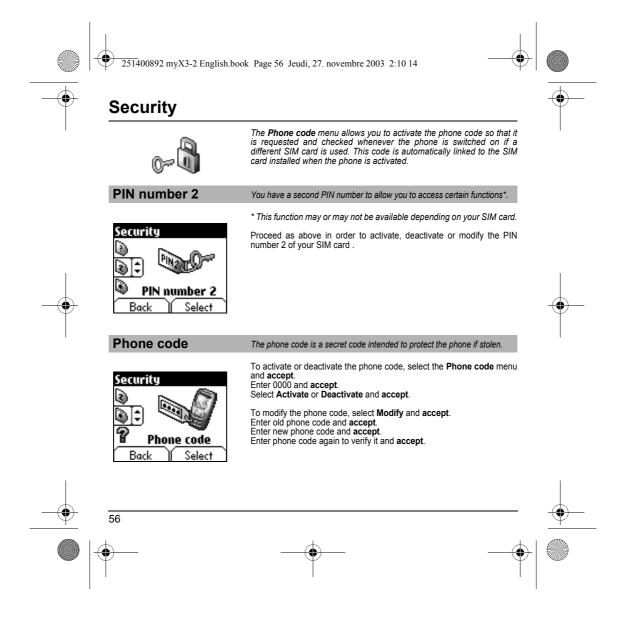


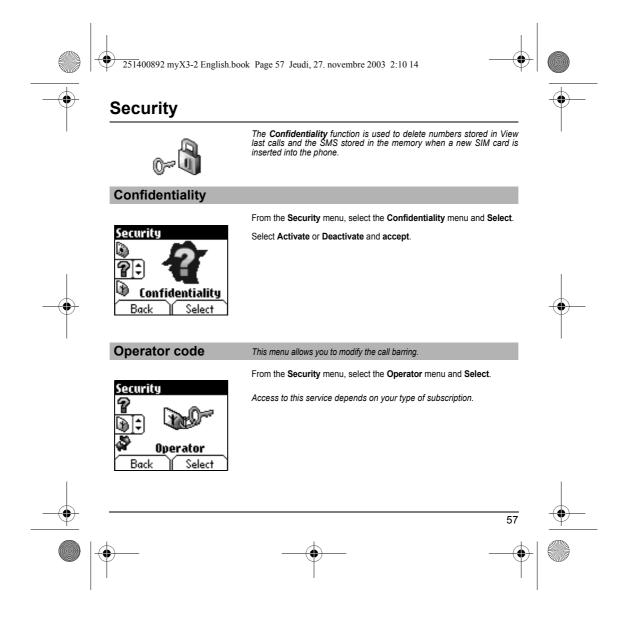


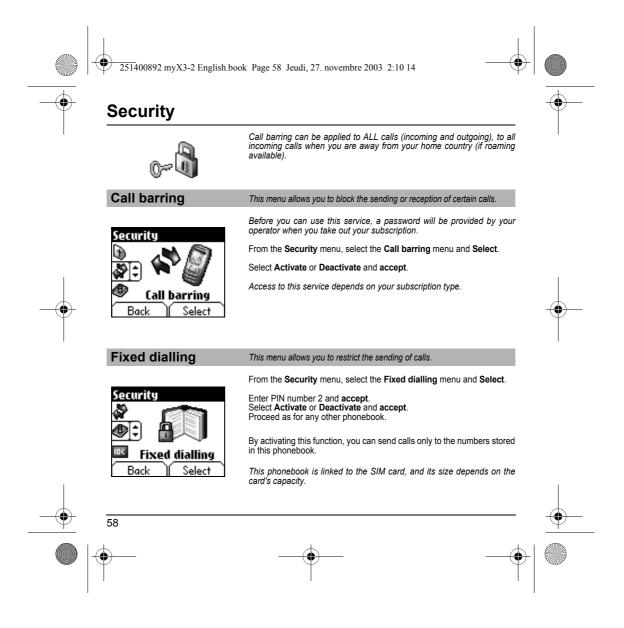


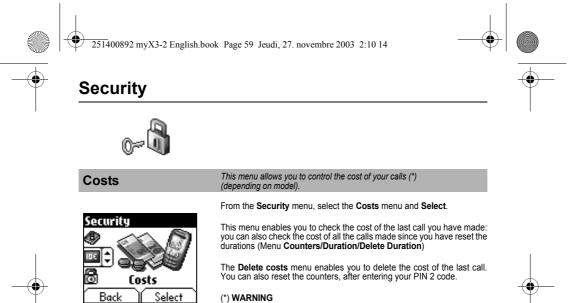






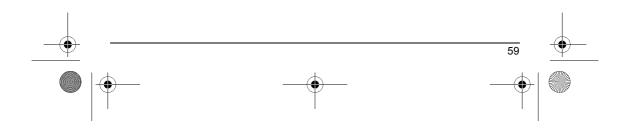


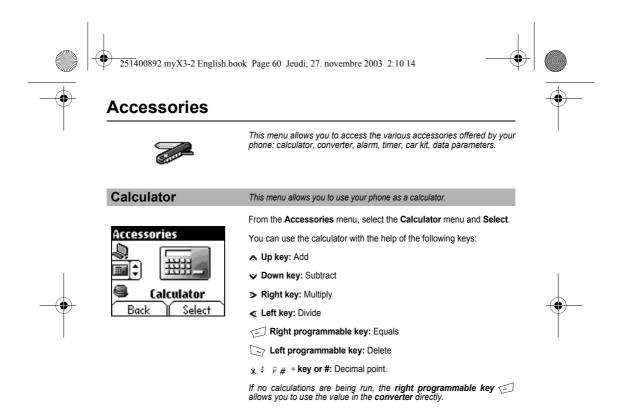


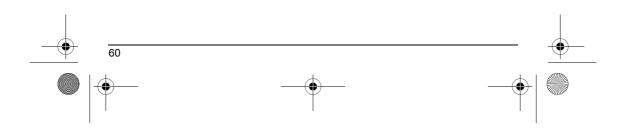


(*) WARNING

Depending on how the networks and the SIM cards are configured, some functions may not be available (shown by *).



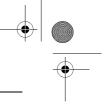






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Accessories

Converter



This menu allows you to convert one currency to another .

From the Accessories menu, select the Converter menu and Select.



Enter a value and press the Up key \bigstar to convert from one currency to another, or the Down key \checkmark to convert back.

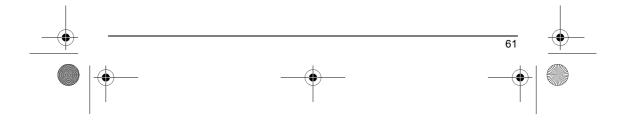
The right programmable key $\overleftarrow{\mbox{\mbox{\sc link}}}$ allows you to use the following options:

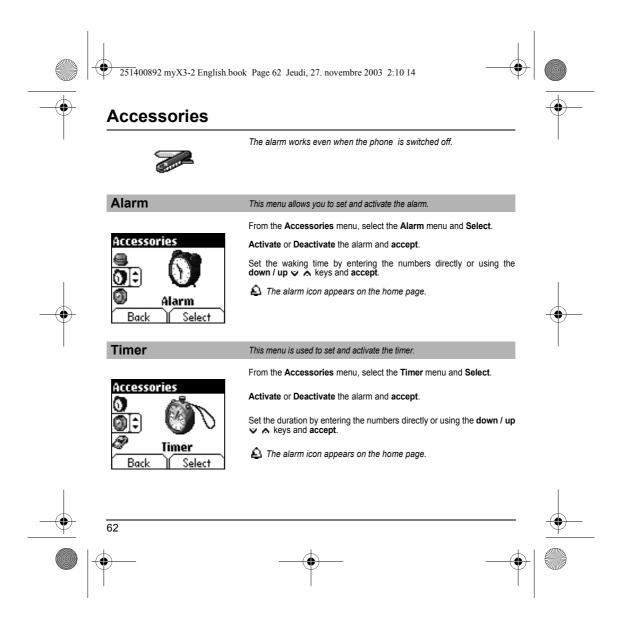
Rapid exchange The converter will work in the home page by entering the desired numbers and pressing the down/up ♥ ♠ keys to make the conversion.

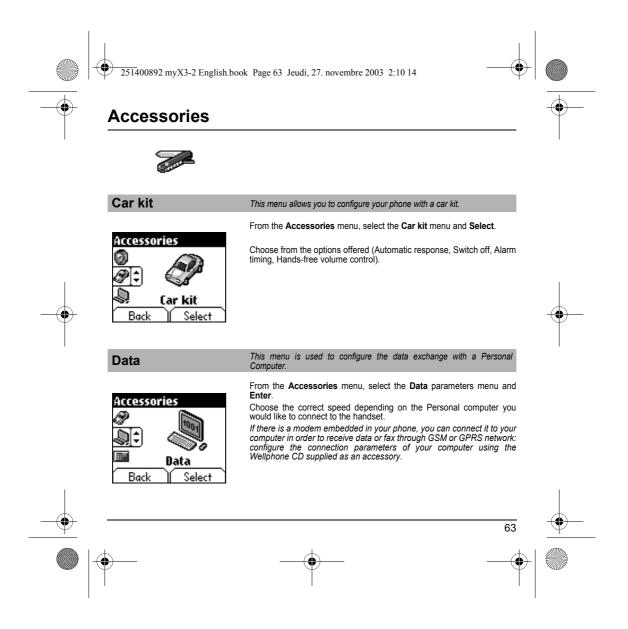


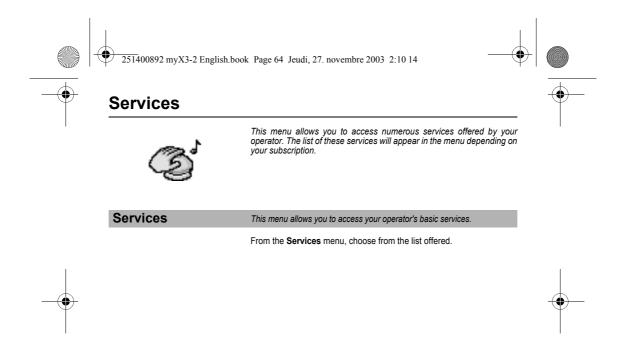
Currencies Enter the two types of currencies to be converted.

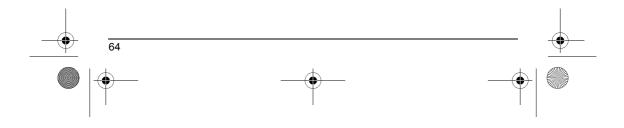
Go to calculator This option allows you to immediately use the value converted in the calculator.











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Technical features

Use of your phone is subject to safety measures designed to protect users and their environment.

Electrical safety

Only use those chargers listed in the manufacturer's catalogue. Using any other charger may be dangerous; it would also invalidate your warranty. Line voltage must be the same as that indicated on the charger's serial plate.

Aircraft safety

You must switch off your phone on aeroplanes when so instructed either by cabin crew or by signs. Mobile phone use may be dangerous to the operation of the aircraft and may disrupt the phone network.

Explosive materials

Please comply with signs at petrol stations telling you to switch off your phone. You must also observe radio equipment usage restrictions in chemical plants, fuel depots and at any location where blasting operations are under way.

Electronic medical equipment

Your phone is a radio transmitter which may interfere with electronic medical equipment such as hearing aids, pacemakers, etc. Your doctor or the manufacturers of such equipment will be able to give you any advice you may need in this area. Always make sure that your phone is switched off in hospitals when so instructed by signs or by medical staff.

Road safety

Except in emergencies, do not use your phone when driving unless you have a hands-free kit enabling you to manoeuvre freely. In order to give your full attention to driving, stop and park safely before making a call. You must comply with any current legislation.

This mobile phone complies with European requirements governing exposure to radio waves.

Your phone is a transmitter/receiver. It has been designed and manufactured to comply with radiofrequency energy exposure limits recommended by the Council of the European Union and the ICNIRP for the entire population. These limits were established by independent scientific agencies on the basis of in-depth and regular evaluations of scientific studies. The limits include a large safety margin that is intended to guarantee the safety of all, irrespective of age or state of health.

The exposure standard for mobile phones uses a unit of measure called the SAR, or Specific Absorption Ratio. The SAR limit recommended by the Council of the European Union and the ICNIRP is 2 W/kg(*). Tests were conducted on a standardised usage position basis, with the phone transmitting at its maximum level certified in all its frequency bands. Although the standardised measurement is done at maximum power, the real SAR of the phone in use is generally very far below the maximum value. The phone was designed to operate at the power level strictly necessary to ensure communication with the network. In general, the closer you are to a base station, the lower the power at which the phone will transmit.

(*) The SAR limit for phones used by the general public is 2 watts/kilogram (2 W/kg) on average for 10 g of tissue. This value includes a large safety margin to increase protection and to take account of the variations in measurements. The SAR information may vary in different parts of the world, depending on declared national requirements and the frequency bands used by the network.

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MyX3-2 Technical features.fm Page 66 Mercredi, 17. décembre 2003 4:54 16

Technical features

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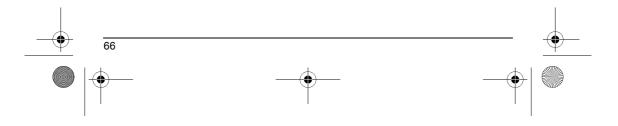
Validation of conformity with European directive 1999/5 (directive R&TTE) is a pre-requisite for introducing any model of phone onto the market. Protection of health and the safety of the public and the user are a vital requirement of this directive. This model's maximum SAR value measured in the conformity test is 0.72 W/kg.

Although differences may exist from one phone to the other and depending on position, all comply with European regulations. Advice for limiting exposure to radiofrequency (RF) fields

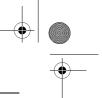
For individuals concerned about limiting their exposure to RF fields, the World Health Organization (WHO) provides the following advice:

Precautionary measures: Individuals: Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's' RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body.

Further information on this subject can be obtained from the WHO home page http://www.who.int/peh-emf WHO Fact sheet 193: June 2000.



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Warranties

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Usage precautions

Usage precautions Your mobile phone allows you to download ring tones, icons and animated screensavers. Some of these items may contain data that may cause malfunctions of your mobile phone or data losses (virus for example). For this reason, Sagem rejects all responsibility concerning (1) the reception of downloaded data or losses of the said data, (2) the impact on the operation of the mobile phone and (3) damages resulting from receiving the said downloaded data or loss of said data. In addition, Sagem states that a failure caused by receiving downloaded data that do not comply with the specifications set by Sagem is excluded from the warranty. Consequently, the diagnosis and repair of a phone infected by the said downloaded data will be at the expense of the customer.

Warranty conditions

Whenever you wish to make use of the warranty, please contact your vendor and present him with the purchasing paperwork that he gave you. If a fault occurs, he will advise you.

If you bought your phone directly from SAGEM SA, the following rules will apply:

The new equipment (excluding consumables), including new accessories bundled with the phone, are guaranteed by SAGEM SA, parts and labour (apart from travel) against any manufacturing fault for a period of twelve (12) months with effect from the sale of the equipment by SAGEM SA to the customer, on presentation of the paperwork stating the purchase date of the equipment

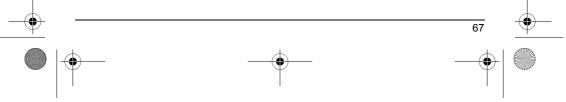
Equipment that has been repaired or replaced as standard during the warranty period stated above is guaranteed (parts and labour) until the later of these two dates:

Expiry of the guarantee period of twelve (12) months stated above or three (3) months with effect from the support provided by SAGEM SA. In any disputes, the equipment is covered by the legal warranty against the consequences of faults or hidden defects in compliance with articles 1641 and subsequent of the French civil code.

2. All faulty equipment under warranty will be replaced or repaired free of charge at SAGEM SA's option (with the exclusion of repair of any other damage), once it has been specified that the work required for the application of the warranty will be done in a workshop and that the return costs (transport and insurance) of the equipment to the address to be indicated to it by the SAGEM SA after-sales service, whose phone number will appear on the delivery note, will be charged to the customer. Subject to essential legal provisions, SAGEM SA does not accept any warranty, explicit or implicit, other than the warranty provided expressly in this chapter, nor shall SAGEM SA accept responsibility for any immaterial and/or indirect damages (such as loss of orders, loss of profit or any other financial or commercial damage) under the warranty or not. 3.

The acceptance of an item of equipment under warranty demands that a purchase document that is legible and without modi-fication, stating vendor's name and address, date and place of purchase, type of equipment and IMEI, are attached to the warranty, and that the information on the equipment identification label is legible and that this label or any other seal has not been tampered with

The warranty applies in normal conditions of use.



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Warranties

Prior to sending the equipment for repair, it is the customer's responsibility to backup at his expense the customised data stored in the equipment (phonebook, settings, wallpapers). A list of backup facilities can be provided by SAGEM SA on request. The responsibility of SAGEM SA cannot be invoked if damage occurs to customer files, programs or data. The information or operating elements and the contents of files will not be re-installed in any case in the event of loss.

SAGEM SA may decide, at its option, to repair the equipment with new or reconditioned parts, replace the equipment with new equipment or, in any dispute, equipment in good working condition. During its work SAGEM SA reserves the facility to make, where necessary, any technical modifications to the equipment where these modifications do not adversely affect its initial purpose

Faulty parts to be replaced during a repair under warranty will become the property of SAGEM SA.

The equipment repair and standstill time during the warranty period may not lead to an extension of the warranty period as stated in article 1 above, provided no other vital provisions have been agreed.

The application of the warranty is subject to the full payment of the sums due for the equipment when the request for support is made

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The following are excluded from the warranty:

Breakdowns or malfunctions due to non-compliance with the installation and use instructions, to an external cause of the Breakdowns of maintrictions due to hon-compliance with the installation and use instructions, to an external cause of the equipment, shock, lightning, fire, vandalism, malice, water damage of any type, contact with various liguids or any harmful agent, unsuitable electric current...), to modifications of the equipment made without the written consent of SAGEM SA, to a servicing fault, as described in the documentation supplied with the equipment, to lack of supervision or care, to poor environmental conditions of the equipment (especially temperature and hygrometry, effects of variations in electric voltage, interference from the mains network or earth) or even due to a repair, a call-out (opening or trying to open the equipment) or to servicing done by personnel not approved by SAGEM SA.

Damage resulting from inadequate packaging and/or poor packing of the equipment sent back to SAGEM SA.

Normal wear and tear of equipment and accessories. Communication problems linked with a poor environment, especially:

Problems accessing and/or logging onto the Internet, such as breakdowns of the access network, the failure of the subscriber's or his correspondent's line, transmission fault (poor geographic coverage by radio transmitters, interference, disturbance, fai-lure or poor quality of phone lines...), a fault inherent to the local network (cabling, file server, user terminal) and/or transmission network fault (interference, disturbance, failure or poor quality of the network...).

Change of parameters of the cellular network made after the equipment was sold.

Supply of new software versions.

Current servicing work: delivery of consumables, installation or replacement of these consumables...

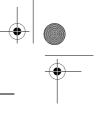
Call-outs for equipment or software modified or added without the written consent of SAGEM SA.

Faults or disruptions resulting from the use of products or accessories not compatible with the equipment.

Items of equipment returned to SAGEM SA without having complied with the return procedure specific to the equipment covered by this warranty.

The opening or closing of a SIM operator key and call-outs resulting in the non-operation of the equipment resulting from the opening or closing of SIM operator key done without the agreement of the original operator.

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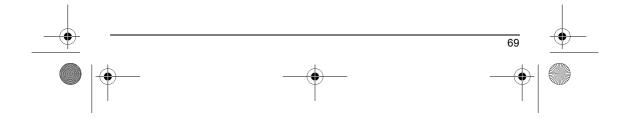


Warranties

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In the cases of warranty exclusion and of expiry of the warranty period, SAGEM SA shall draw up an estimate to be given to the customer for acceptance before any call-out. The repair and carriage costs (there and back) given in the accepted estimate will be charged to the customer. These provisions are valid unless a special written agreement has been made with the customer, and shall apply in mainland France. If one of the provisions turns out to infringe a legally essential rule that consumers could have the benefit of under the national legislation, this provision will not be applied, but all other provisions will remain valid.



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Troubleshooting

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	PROBLEM - SITUATION	ACTIONS	
	Impossible to start phone	Hold down the Start key 🦅 (3 s).	
		Charge the phone up for 15 minutes before starting it again.	
		Check the battery change icon scrolls.	
		Yes: charge correct.	
		No: disconnect the charger, then reconnect it, check that the battery icon scrolls. Press the right programmable key "Start".	
		If the icon continues not to scroll, repeat the disconnect and connect operation several times. If the battery still does not charge, contact the after- sales service.	
		When the charge battery icon has stopped flashing, the battery is charged.	
	BATTERY STATE UNKNOWN message	The battery has not been recognised by the phone. Check that the battery is correctly installed in the phone.	
	LOW BATTERY message	This message is displayed when the battery becomes too weak. The phone switches itself off automatically. Put the phone on charge.	
<u>}</u>	SIM MISSING message	Check SIM card is present and properly installed.	-
		Visually check the SIM card. If the card is damaged, contact the operator's point of sale to check. If the message continues, contact the after-sales service.	
	PIN INCORRECT Message	PIN keying error. Caution: after three attempts, the SIM card is locked.	
	SIM BLOCKED	You have entered three incorrect PIN codes.	
		You will need to enter your PUK code to unblock your SIM Card. You must enter: **05*PUK*PIN*PIN#	
		You must enter the PUK code (Personal Unblocking Key) given by your network provider.	
		10 errors will permanently block your SIM Card. You must then contact your network provider to get a new one.	
	SIM LOCKED	On network providers' request, the handset can only be used with some types of SIM cards. This message means that the SIM card you are using does not fit with the phone. Take the SIM card out, and switch the phone back on. If the message "SIM not present" appears on the screen, you will need to check its compatibility next to the place where you bought it. If not, please contact your Customer Services.	
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Troubleshooting

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	PROBLEM - SITUATION	Actions	
NC	call connection	Check the called number. Check that at least one signal strength bar is present. If the R icon appears without any operator name being displayed, only emergency calls are possible.	
		Check that your call credit with your operator has not been used up. Check that the SIM card used offers the service that you are requesting and that its validity has not expired.	
		Check and deactivate the restriction on outgoing calls if necessary. The network is overloaded. Call again later. If the poor call connection persists, contact the hotline.	
No	call reception	Try to make a call to check that the phone and the network are operational. Check and deactivate the permanent calls forwarded (permanent calls forwarded icon displayed). Check and deactivate the restriction on incoming	
1		calls if necessary. If the poor reception persists, contact the hotline.	
	twork reception less good ring a call	Avoid holding the phone with your fingers at the top of the rear cover; this creates an obstacle for the antenna located at this spot.	,
🔶 Im	possible to send message	Check that the SIM card used offers this service. Try to make a call to check that phone and network are operational.	-(
		Check that the message centre number is correctly configured. To do so, please select go to the Messages menu, select Options , select SMS , select Message centre number and check the number entered. Please contact your network provider to get that number.	
No	answer phonebox	Check that the SIM card does offer this service.	
		Programme the call to be forwarded to answer phoneusing the information provided by the operator.	
Ar	swer phone icon flashing	Call the answer phone to make it disappear.	
Ba	cklight does not work	Go into the Settings menu, select the Energy saving menu and activate backlight	
SE	WAP context: RVER NOT ANSWERING essage	Switch off and then switch phone back on.	
Lo	gon to home page impossible	In the WAP menu, Clear the cache.	
	perator name does not appear on reen	Go into the Settings menu, select Networks , then Selection . Wait until the operator appears, select it and accept.	
Hc	w do I (un)lock the keypad?	Hit $_{\texttt{K}}$ $^{\texttt{S}}$ key, then the right programmable key $$ (OK).	
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Troubleshooting

PROBLEM - SITUATION

How do I switch to silent mode? How do I activate zoom? How do I remove the envelop that appears on the screen?

How do I lift the receiver that appears on the screen? How do I remove the written message at the down of the home page (1 call) How do I download ring tones?

How do I free up memory to download my objects (sounds, images)

How can I increase the efficiency of The most efficient actions are as follows: my phone? You can deactivate the backlight (in the

ACTIONS

Hold χ \$ key down unless ring tone sounds, when a short touch is enough. Can be activated only in SMS and WAP screens; hold down \mathcal{P} # key. This envelop means that you have written or answer phone.

To remove it, all you need to do is enter the "Messages" menu to read your messages. The envelop is then deleted.

messages. The envelop is then deleted. In the case of a voice message, contact your answer phonebox and let it guide you.

This receiver means that you have received answer phone in your message box. To remove it, call your answer phone.

Press the **Stop** X key to return to the home page without messages.

Logon to one of the following site via your computer: <u>www.planetsagem.com</u>. This site offers to send ring tones to your phone in the form of an SMS. You can also logon to your operator's site. Once the SMS has been received, all you have to do is save it: accept the option "Save messages", the tune will then be added to your list. In addition, you can logon to some sites by phone.

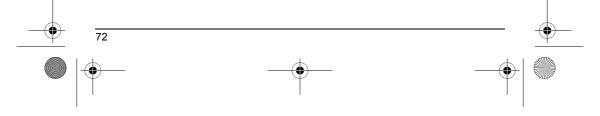
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Go into the Settings menu, select My objects then delete some objects (too many).

The most efficient actions are as follows: You can deactivate the backlight (in the menu **Settings/Energy saving**) or be carefully where you keep your phone to make sure that the keys can't be pressed accidentally because any key press will activate the backlight. You can deactivate the screensaver or select the activation time to be more than every 300s (the screensaver uses processing power). Make sure that you don't obstruct the antenna with your fingers when using the phone (see page 14).

No text on the home page (network name, menu)

K Go to the Background/Wallpapers menus and select the option Activate in Normal screen.



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	n16	Т9	p29	
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	n47	Troubleshooting	p70	
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Phone code	p56	W		
	p21	Wallpapers	p45	
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