

## Your phone



- Up and down keys**  
Located on the front of your phone - these can increase volume or scroll through menus and options.
- Soft keys**  
These keys perform the function indicated by the text immediately above them on the display.
- Quick Access key**  
The function of this key will vary depending on the mode of your phone. It provides quick access to a certain function such as SIM Toolkit or messaging.
- Clear key**  
This erases characters or text or takes you back to your previous step, depending on the context. A long press on this key takes you back to the main screen.

## Making a call

### Dialling a number

- Key in the area code and number that you want to call then press **Call** to dial.  
To delete the entire number and return to the main screen, press and hold **C**.
  - You can adjust the earpiece volume in a call by using the front keys **Up** and **Down**.
  - To end the call, press **End**.
- Making an international call**
- Press and hold **02** until the plus sign "+" is displayed. This replaces the international access code.
  - Enter the country code, area code, and phone number.
  - Press **Call** to dial.

### Making an emergency call

- Enter 112 (or the local emergency number).  
Press **Call** to dial.

### Making calls from the contact list

- Press **Contacts** from the main screen, you can also press **Contacts** then select the **Search** option.
- Type in the first letters of the name or scroll and find the one that you want.
- Press **Call** to dial.

### Speed dialling

Allows you to dial a number simply by pressing and holding the assigned key from the main screen.  
To assign a contact list entry to a key: Press **Speed dial**, then press and hold one of the keys **2-9** until the key number appears on the left of the screen, beside the name. This indicates that the speed dial is successfully assigned.

### Making a call from the calls list

The phone stores a list of your recent incoming, outgoing and missed calls. The list stores up to 30 entries.  
An icon on the left of the screen indicates the type of call:

- Incoming call
- Missed call
- Outgoing call

To dial a number from the redial/calls list: Press **Redial** to access the list. Scroll and find the one that you want and press **Call** to dial.

## Answering a call

### Answering a call

To answer a call, press **Accept**.  
To reject a call, press **Reject**.

### Call waiting

This feature means you are informed of a second incoming call by an audible tone in the earpiece.  
Press **Reject** to reject the second call. Press **Accept** to put the current call on hold and activate the second call. To end the active call and return to the held call, press **End**.  
To switch between calls, press **Swap**.  
Note: Your network may not support call waiting. If it does not, accepting a second call will end the first call. You will not be able to switch.

### In call options

When you are in a call, you can press **Options**. These could be:

- Contacts**  
Gives you access to the contact list.
- Hold/Unhold**  
Puts the active call on hold/reactivates the held call.
- Mute/Unmute**  
Switches the microphone off/on.
- Send message**  
Allows you to send a text message.
- SIM Toolkit**  
Gives you access to the SIM Toolkit.
- Swap**  
Swaps between the current call and the call on hold.
- End all**  
Ends all calls.

## Ringer tone composer

Go into the **Sounds** menu and press **Options**.  
Change your ringer tones to personalise your phone. Create your own tones with our ring tone composer.

You have 2 entry methods.  
**Text** notes are entered textually.  
**Graphic** notes are entered on a musical score.

Both entry methods use the same key presses unless stated.  
In this menu the keys represent the following notes:

- 1-9** C D E F G A B
- 0** Enters a rest (text mode)
- 0** Enters a rest (graphic mode)
- 9** Changes the scale of the note between the range 1-4



### Changing the editing mode

The current editing mode is indicated at the bottom of the screen by one of these icons:  
**ab** Lowercase text mode  
**AB** Uppercase text mode  
**12** Numeric mode  
**12** T9 Text Input (lowercase)  
**12** T9 Text Input (uppercase)  
You can switch between uppercase, lowercase, and numeric modes by repeatedly pressing **12**. You can switch to predictive T9 Text Input by repeatedly pressing **12**. These are the characters which come on the screen when you press the numeric keypad. They are featured in the table below:

| Key | List of characters available |
|-----|------------------------------|
| 1   | 1 . @ ? ! " ' ; : ;          |
| 2   | a b c 2 0 0 0 0 0 0 0 0 0    |
| 3   | d e f 3 0 0 0                |
| 4   | g h i 4 0                    |
| 5   | j k l 5                      |
| 6   | m n o 6 0 0 0 0 0 0          |
| 7   | p q r s 7 0                  |
| 8   | t u v 8 0 0                  |
| 9   | w x y z 9                    |
| 0   | 0                            |
| #   | space                        |

### Receiving a ringer tone

If you have received a ringer tone press **Options** to enter the menu from where you can play, save or delete the tone. If you press **Options** the ring tone and message will be deleted.  
Note: It is only possible to save 5 ringer tones whether you have composed them yourself or received them as a message. To save more you will have to overwrite an existing ringer tone.

## Useful tips

### Setting time and date

Enter the **Settings** menu to set the time and date. Go to **Set date** and press **Select**. Enter the date and press **OK**. Go to **Set time** and press **Select**. Enter the time in 24 hour format. Press **OK**. The date and time will be stored.

### Alarm clock

You can use your phone as an alarm clock. Enter the **Settings** menu and press **Alarm**. Set the alarm to **On** and enter the time (in 24hr format) when you require the phone to ring. When it rings press **Off** to switch it off, or **Snooze** to stop the alarm for ten minutes. The alarm will then sound again.  
Note: The alarm will sound even if the phone is switched off. The phone will power on but you will not be able to receive or make calls. Once the alarm finishes the phone will switch off.

### Equalizer

Enter the **Sounds** menu and select **Equalizer**. This menu allows you to alter the earpiece audio settings of your phone. Choose from these 3 settings for optimum audio quality:  
• **Treble • Normal • Bass**  
**Shortcuts**  
To lock/unlock the keypad, press **Options** from the main screen.  
To enter/exist silent mode press **Options** then **Options** from the main screen.  
To enter a pause while dialling press and hold **Options** until the letter **p** appears. This will insert a pause of 3 seconds.

## Getting started

### Fitting the battery

Insert the battery with the label facing down. Align the tabs on the battery with the tabs on the back of the phone. Clip into place. To remove press on the clip and lift the battery out.

### Inserting the SIM card

Place the SIM in the phone, starting with the right side first, making sure that the golden contacts of the card are touching the contacts of the phone. Hold the SIM card in place and slide the metal plate to the right, in order to cover the left hand side of the SIM card.

### Powering up/down

To switch the phone on: Press **Options**. If the phone asks for a PIN code: Enter the code that is supplied with the SIM card. The code will be displayed as asterisks. When complete, press **OK**. Wait a few seconds while the phone searches for the network. Once the network has been found, the main screen appears and your phone is ready to be used.

### Charging the battery

Insert the connector on the charger lead into the connector at the base of the phone. Plug the charger into a mains AC socket. When charging commences, the battery icon will change into a charger cable icon. When the battery is fully charged, the battery icon will reappear and you can disconnect the charger.

### Menu navigation

To enter the main menu, press **Options** from the main screen.

**Scrolling**  
You can scroll from one menu to another using the front keys **Up** and **Down**. When you find the menu that you are looking for, press **Select** to go in. Press **End**, back or **Options** to return to the previous level.

### SIM Toolkit

Your service provider may offer some special services or applications. The name of the menu may change to indicate the type of service, for example "Information". For more details, please contact your service provider.

## Messages

### Calling your voice mail

When you have a new message in your voice mailbox, your phone displays either the voice mail icon **123** in the main screen or a text message sent from the network. This depends on your service provider.  
Press and hold **123**. If the phone asks for the voice mailbox number, enter it and press **Call**. The number can be obtained from your service provider.

### Reading a text message

When you receive a text message, the envelope icon is displayed at the top of the main screen.  
1 Press **Read** to display the new message directly from the main screen.  
2 To read old messages select **Read** from the **Messages** menu.  
3 Use the up and down keys **Up** and **Down** to scroll through the message.  
4 Press **Options** to access the following message options:

- Delete** Removes the message.
- Chat** Initiates a chat session.
- Reply** Sends a text message to the sender.
- Call** Calls the sender (or, if there is a number in quotes in the message, this number is called instead).
- Save no.** Adds the sender's phone number to your contact list.
- Time/date** Displays the date and time of the message.
- Forward** Sends the message to someone else.

### Sending a text message

You can send messages of up to 160 characters to another GSM phone.  
1 Enter the **Messages** menu and select the option **Send**.  
2 Type in a new message or select a message from a list of saved messages.  
3 When you have entered the text, press **Send**.  
4 Enter the destination phone number, or press **Contacts** and select a name from your contact list.  
5 Press **Send** to send the message.  
Note: If you reply to a message, you do not have to re-enter the number. This is done automatically.

### Sending a Smiley SMS

Send a picture with your text message to compatible phones. All other phones will display an Internet style Smiley. Choose **Smiley**.  
1. Emotions 2. Celebrations 3. Sports 4. Animals 5. Others  
Select the Smiley you would like to use from one of these categories and press **Select**. The text is restricted to 156 characters to allow space for the Smiley.

### Reading a Smiley SMS

When you choose a message that has a Smiley in it, the Smiley appears on the screen for 3 seconds or until a key is pressed. Then the message appears. After this time the message reads as normal. A message with a smiley attached has a **Smiley** icon if new and a **Read** icon if read.  
Note: If replying to or forwarding an SMS the Smiley will not display and only appears on a new message.

### Message settings

This menu offers three options:  
**Status report**  
Allows you to set whether or not you wish to be informed when your correspondent has received the text message.  
**Centre number**  
Allows you to enter or change the service centre number for text messaging.  
**Voice mail**  
Allows you to enter or change your voice mail number.

### Chat

Sendo chat allows you to send messages to another user and view both sent and received SMS messages for chat participants in a convenient Chat screen.

### Starting a chat session

Enter the **Messages** menu and select the **Chat** option.  
Enter your chatname on the My chatname screen (this screen will not appear if you have already created a chatname).  
You will then need to enter the number of the person with whom you would like to chat, or alternatively you can press **Contacts** to go into the contact list.  
You can edit your chatname by selecting My chatname from the **Contacts** menu. Select the **Consult** option and then press **Options**. Select the change option and edit the chatname.

### Having a chat

To send a chat message enter the text in the chat editor field and the press **Send**. The sent text will then appear in the chat history field and is sent to the other chat participant as a standard SMS message.

### Chat options

Press **Options** from the Chat screen to view the chat options.  
**You have three options:**  
**Swap** changes the active area between the text entry field and the chat history field.  
**Font size** select between normal and small font on the Chat screen.  
**Exit** Exit the chat session.

### Predictive Text Input

To save time when you are writing a text message, your phone has a feature which guesses the letters that you are typing and tries to complete the word.  
This input method allows you to simply press each key once. For example, to write the name "Ross", press **7**, then **6**, then **7**, then **7**, just once each.  
The word may change as you type, but don't worry about what is on the screen until you have finished the word. Sometimes different words share the same sequence of key presses. If the finished word is wrong, press **02** to scroll through other possibilities. If the word that you are looking for is still not there, press **02** repeatedly to change the text mode to **ab** and enter the word again.  
After you have completed a word, press the space key **0** to enter the next word. Press and hold **0** to pick a symbol to insert from the character table.  
Some intelligent punctuation (including full stops, hyphens and apostrophes) are also available on **1-9**. The punctuation mark is completed when you enter the next keystroke.

### Changing the editing mode

The current editing mode is indicated at the bottom of the screen by one of these icons:  
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**12** T9 Text Input (lowercase)  
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| 2   | a b c 2 0 0 0 0 0 0 0 0 0    |
| 3   | d e f 3 0 0 0                |
| 4   | g h i 4 0                    |
| 5   | j k l 5                      |
| 6   | m n o 6 0 0 0 0 0 0          |
| 7   | p q r s 7 0                  |
| 8   | t u v 8 0 0                  |
| 9   | w x y z 9                    |
| 0   | 0                            |
| #   | space                        |

### Entering symbols

A long press on **0** displays a table showing all the symbols available to you. Scroll down the table to display more symbols.  
To enter a symbol:  
1 Scroll to the row containing the symbol you want.  
2 Press the numeric key (**1-9**) to reach the the symbol you want.  
Example: To enter the symbol €, scroll to the 4th row then press **3**.

|    |       |   |   |   |   |   |   |   |
|----|-------|---|---|---|---|---|---|---|
| 1  | 2     | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| ;  | :     | - | / | ? | @ | [ | ] | ; |
| &  | ;     | : | / | ? | @ | [ | ] | ; |
| *  | =     | < | > | £ | € | ¥ | ¤ | + |
| \$ | £     | € | ¥ | ¤ | + | + | + | + |
| W  | Q     | L | J | O | E | O | R | C |
| 0  | 0     | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| #  | space |   |   |   |   |   |   |   |

## Troubleshooting

| Problem  | Possible cause   | Possible corrective action  |
|--|--|---|
| Phone does not power on                              | Battery empty<br>Battery contacts dirty  | Fully charge the battery and then press <b>Options</b> .<br>Clean contacts on battery and phone with a dry cloth, attach battery, wait a few seconds and press <b>Options</b> .   |
| Phone does not charge                                | Battery empty<br>Charger incorrectly connected   | Charge for 2 hours. Don't worry if the battery icon does not change immediately. Disconnect and try again.<br>Check the mains socket, and the connection to the phone.  |
| Battery  | How long should I charge the battery the first time?   | 12 hours continuous.  |
| I don't get as much battery life as I expected       | The phone uses battery power when it is switched on even if it is not in a call. Making calls and playing with the different functions of the phone will run down the battery faster. The stated battery life is under optimum conditions. | Charge the phone regularly.   |
| "Insert SIM" is displayed when I switch on the phone | SIM card is incorrectly inserted or missing<br>SIM card is damaged or dirty  | Check that the SIM card is positioned correctly, and that the metal clip is slid across. Try again. Visually check the SIM and clean the contacts with a dry cloth. Try again.  |
| The PIN code is blocked                              | 3 incorrect entries  | Enter the unblocking code supplied with the SIM card. If you do not have this code, contact your service provider.  |
| The PIN2 code is blocked                             | 3 incorrect entries  | Enter the PIN2 unblocking code supplied with the SIM card. If you do not have this code, contact your service provider.   |
| Floor display  | Low temperature  | Move to a warmer place and let the phone warm up.   |
| Can't connect to network                             | Weak signal<br>Invalid SIM card<br>Network not allowed   | Move into an area of better coverage. If you are in a building, move towards a window. Contact your service provider.<br>Try reinitialising the network. Switch off and then back on.   |
| Can't make/receive calls                             | Weak signal<br>Phone is switched off<br>Check the number<br>Call key not pressed<br>Network is busy<br>Call barring or fixed dialling is activated   | Check that the service provider name is displayed on the screen. If not try to reconnect to the network.<br>Press <b>Options</b> for a few seconds.<br>Use the full area code and country code in the number.<br>After dialling the number you must press <b>Call</b> .<br>If you hear rapid beeps, then the network is busy. Hang up and try again.<br>Check the fixed dialling settings. Otherwise check the call barring settings with your service provider.<br>After purchasing your phone, you may need to call your service provider to activate the line. Recharge your credit. |
| Low earpiece volume                                  | Low setting  | Press <b>Options</b> when you are in a call to increase the volume.   |
| Low ringer tone                                      | Low setting  | Go into the <b>Sounds</b> menu, select <b>Volume</b> and increase the setting.  |
| Cannot enter some words                              | Wrong entry mode   | Your phone has T9 text input (i.e. it guesses what words you are trying to enter). To enter a special word press <b>Options</b> repeatedly to change to normal multi tap mode.  |
| "Message list full" is displayed in the main screen  | Your SIM card memory is full of text messages, therefore you can not receive any more messages.  | Go into the <b>Messages</b> menu of the message menu and delete some of your messages.  |
| Some features do not work                            | Feature not supported by the operator or your subscription.  | Call your service provider.   |
| Some menus are missing                               | There are restrictions on your SIM card or subscription.   | Call your service provider.   |

